

Summary of Terms

Permanent Recruitment

The permanent introduction fee payable is calculated by applying the relevant percentage to the total first year's remuneration as set out in the table below.

Introduction Fee

Total first year's gross annual remuneration.

Retained Assignment Fees

Where a client engages Call hr Ltd. on a retained assignment to manage a campaign to source candidates for a specific role(s) our fees are payable in three stages.

Retainer Fee

One third of the permanent introduction fee, based on the annual remuneration advised by the client, due upon commencement of the retained assignment and is non-refundable under any circumstances.

Short list Fee

One third of the permanent introduction fee is based on the annual remuneration advised by the client, due upon presentation of an accepted shortlist and is non-refundable under any circumstances.

Completion Fee

Balance of the permanent introduction fee, due upon the candidate's commencement of employment or engagement with the client.

Fixed Term Contracts

If you choose to engage a candidate on a fixed term contract, then the following fees shall apply:

In the event that the Engagement is for a fixed term of less than 12 months, the "preferred" permanent fee will apply pro-rata with a minimum term of 6 months. If the Engagement is extended beyond the initial fixed term or if the Client re-engages the Applicant within 6 calendar months from the date of termination of the first Engagement the Client shall be liable to pay a further fee based on the initial fixed term up to the termination of the second Engagement or the first anniversary of its commencement, whichever is the sooner.

Retained resourcing fee applicable would be 15% of full time annual salary

Open/contingent resourcing fee would be 17% of full time annual salary

Part Time Roles

For the avoidance of doubt when recruiting for Part Time roles the Introduction Fee will be calculated by using the percentage which applies to the full time equivalent salary in the table above and this percentage is then applied to the actual annual earnings.

Guarantee and Rebate Period

In the event of a candidate leaving the client's employment within 12 weeks of commencement for any reason other than through redundancy, provided that the client informs Call hr Ltd. in writing of the fact within 7 days of the termination of employment and the introduction fee has been paid within 14 days of invoicing we will endeavor to seek a replacement at no extra cost to the client. If we are unable to find a replacement, the client shall receive a credit against the fee paid.

A refund of 8.33% will be allowed against our fee for each complete week of the initial 12-week period not worked by the candidate. This guarantee and rebate period does not apply to fixed term contract placements or temporary to permanent placements.



THE INTRODUCTION OF PERMANENT OR CONTRACT STAFF

1. DEFINITIONS

1.1 In these Terms of Business the following definitions apply:

"Applicant" means the person introduced by the Agency to the client for an Engagement including any officer or employee of the Applicant if the Applicant is a limited company and members of the Agency's own staff;

"Client" means the person; firm or corporate body together with any subsidiary or associated Company as defined by the Companies Act 1985 to which the Applicant is introduced;

"Agency" means Call hr Ltd of Milton Hall, Ely Road, Milton, Cambridge CB24 6WZ, United Kingdom;

"Engagement" means the engagement, employment or use of the Applicant by the Client or any third party on a permanent or temporary basis, whether under a contract of service or for services; under an agency, license, franchise or partnership agreement; or any other engagement; directly or through a limited company of which the Applicant is an officer or employee;

"Introduction" means (i) the Client's interview of an Applicant in person or by telephone, following the Client's instruction to the Agency to search for an Applicant; or (ii) the passing to the Client of a curriculum vitae or information which identifies the Applicant; and which leads to an Engagement of that Applicant;

"Remuneration" includes base salary, the total first year's gross annual remuneration

1.2 Unless the context requires otherwise, references to the singular include the plural.

1.3 The headings contained in these Terms of Business are for convenience only and do not affect their interpretation.

2. THE CONTRACT

2.1 These Terms constitute the contract between the Agency and the Client and are deemed to be accepted by the Client by virtue of an Introduction to, or the Engagement of an Applicant or the passing of any information about the Applicant to any third party following an Introduction.

2.2 These Terms contain the entire agreement between the parties and unless otherwise agreed in writing by a director of the Agency, these Terms of Business prevail over any other Terms of Business or Purchase Conditions put forward by the Client.

2.3 No variation or alteration to these Terms shall be valid unless the details of such variation are agreed between the Agency and the Client and are set out in writing and a copy of the varied Terms is given to the Client stating the date on or after which such varied Terms shall apply.

Registered in England No: 8475160

Call hr Ltd Milton Hall, Ely Road, Milton, Cambridge CB24 6WZ, United Kingdom

3. NOTIFICATION AND FEES

3.1 The Client agrees:

- To notify the Agency immediately of any offer of an Engagement which it makes to the Applicant;
- To notify the Agency immediately that its offer of an Engagement to the Applicant has been accepted and to provide details of the Remuneration to the Agency; and
- To pay the Agency's fee within 14 days of the date of invoice.

3.2 Except in the circumstances set out in clause 5.1 below, no fee is incurred by the Client until the Applicant commences the Engagement when the Agency will render an invoice to the Client for its fees.

3.3 The Agency reserves the right to charge interest on invoiced amounts unpaid for more than 14 days at the rate of 2% per month or part of the month from the due date until the date of payment.

3.4 The fee payable to the Agency by the Client for an introduction resulting in an Engagement is calculated in accordance with Table One on the Remuneration applicable during the first 12 months of the Engagement. The minimum fee chargeable is £1,500. VAT will be charged on the fee if applicable.

Table One

Total first year's gross annual remuneration	Introduction fee
Retained resourcing fee	15%
Open/contingent resourcing fee	17%

3.5 In the event that the Engagement is for a fixed term of less than 12 months, the fee in clause 3.4 will apply pro-rata with a minimum term of 6 months. If the Engagement is extended beyond the initial fixed term or if the Client re-engages the Applicant within 6 calendar months from the date of termination of the first Engagement the Client shall be liable to pay a further fee based on the initial fixed term up to the termination of the second Engagement or the first anniversary of its commencement, whichever is the sooner.

3.6 If the Client subsequently engages or re-engages the Applicant within the period of 6 calendar months from the date of termination of the Engagement or withdrawal of the offer, a full fee calculated in accordance with clause 3.4 above becomes payable.

4. REFUNDS

4.1 In order to qualify for the following refund, the Client must pay the Agency's fee within 14 days of the date of the invoice and must notify the Agency in writing of the termination of the Engagement within 7 days of its termination.

4.2 If the Engagement terminates before the expiry of 12 weeks from the commencement of the Engagement (except where the Applicant is made redundant) Call hr Ltd shall endeavor to seek a replacement at no extra cost to the Client. If Call hr Ltd is unable to find a replacement, the Client shall receive a credit against the fee paid. A refund of 8.33% will be allowed against the Agency's fee for each complete week of the initial 12-week period not worked by the Applicant.

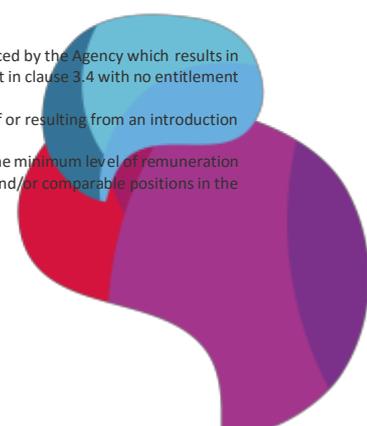
4.3 In circumstances where clause 3.6 applies the full fee stated in clause 3.4 is payable and there shall be no entitlement to a refund.

5. INTRODUCTIONS

5.1 Introductions of Applicants are confidential. The disclosure by the Client to a third party of any details regarding an Applicant introduced by the Agency which results in an engagement with that third party within 6 months of the Introduction renders the Client liable to payment of the Agency's fee as set out in clause 3.4 with no entitlement to any refund.

5.2 An introduction fee calculated in accordance with clause 3.4 will be charged in relation to any Applicant engaged as a consequence of or resulting from an introduction by or through the Agency, whether direct or indirect, within 6 months from the date of the Agency's Introduction.

5.3 Where the amount of the actual Remuneration is not known the Agency will charge a fee calculated in accordance with clause 3.4 on the minimum level of remuneration applicable for the position in which the Applicant has been engaged with regard to any information supplied to the Agency by the Client and/or comparable positions in the market generally for such positions.



6. SUITABILITY AND REFERENCES

6.1. The Agency endeavors to ensure the suitability of any Applicant introduced to the Client by obtaining confirmation of the Applicant's identity; that the Applicant has the experience, training, qualifications and any authorisation which the Client considers necessary or which may be required by law or by any professional body; and that the Applicant is willing to work in the position which the Client seeks to fill.

6.2. At the same time as proposing an Applicant to the Client the Agency shall inform the Client of such matters in clause 6.1 as they have obtained confirmation of. Where such information is not given in paper form or by electronic means it shall be confirmed by such means by the end of the third business day (excluding Saturday, Sunday and any public or Bank holiday) following save where the Applicant is being proposed for a position which is the same as one in which the Applicant has worked within the previous five business days and such information has already been given to the Client.

6.3. The Agency endeavors to take all such steps as are reasonably practicable to ensure that the Client and Applicant are aware of any requirements imposed by law or any professional body to enable the Applicant to work in the position which the Client seeks to fill.

6.4. The Agency endeavors to take all such steps as are reasonably practicable to ensure that it would not be detrimental to the interests of either the Client or the Applicant for the Applicant to work in the position which the Client seeks to fill.

6.5. Notwithstanding clauses 6.1, 6.2, 6.3 and 6.4 above the Client shall satisfy itself as to the suitability of the Applicant and the Client shall take up any references provided by the Applicant to it or the Agency before engaging such Applicant. The Client is responsible for obtaining work permits and/or such other permission to work as may be required, for the arrangement of medical examinations and/or investigations into the medical history of any Applicant, and satisfying any medical and other requirements, qualifications or permission required by law of the country in which the Applicant is engaged to work.

6.6. To enable the Agency to comply with its obligations under clauses 6.1, 6.2, 6.3 and 6.4 above the Client undertakes to provide to the Agency details of the position which the Client seeks to fill, including the type of work that the Applicant would be required to do; the location and hours of work; the experience, training, qualifications and any authorisation which the Client considers necessary or which are required by law or any professional body for the Applicant to possess in order to work in the position; and any risks to health or safety known to the Client and what steps the Client has taken to prevent or control such risks. In addition, the Client shall provide details of the date the Client requires the Applicant to commence, the duration or likely duration of the work; the minimum rate of remuneration, expenses and any other benefits that would be offered; the intervals of payment of remuneration and the length of notice that the Applicant would be entitled to give and receive to terminate the employment with the Client.

7. LIABILITY

7.1. The Agency shall not be liable under any circumstances for any loss, expense, damage, delay, costs or compensation (whether direct, indirect or consequential) which may be suffered or incurred by the Client arising from or in any way connected with the Agency seeking an Applicant for the Client or from the Introduction to or Engagement of any Applicant by the Client or from the failure of the Agency to introduce any Applicant. For the avoidance of doubt, the Agency does not exclude liability for death or personal injury arising from its own negligence.

8. LAW

8.1. These Terms are governed by the law of England & Wales and are subject to the exclusive jurisdiction of the Courts of England & Wales.

Signed on behalf of the client;

Print name _____

Signature _____

Company Name _____

Date _____

